Shared reading list

AB  Andrew Barry  KB  Kate Blackmon
BH  Bill Hollins  LK  Lucy Kimbell
BK  Bruce Tether  LZ  Leonieke Zomerdijk
BY  Bob Young  MS  Mari Sako
CD  Chris Downs  MV  Marc Ventresca
DN  Dan Neyland  RR  Rafael Ramirez
JT  James Tansey  SN  Steve New
JW  Jennifer Whyte  TK  Tobie Kerridge
VS  Victor Seidel

Readings contributed to this list have been summarized in broad categories. Many could have fit into multiple categories, but each is only listed once along with the initials of the contributor. Many thanks to all who contributed to this shared list.

1. Design and Design Theory Broadly


www.demos.co.uk and related publications, particularly: Wide Open - Open source methods and their future potential; See-through Science – Why public engagement needs to move upstream; The Pro-Am Revolution – How enthusiasts are changing our economy and society to prove it. (TK)


Parker, S. & J. Heapy (2006), Journey to the Interface Demos. (BH)


2. Services and Service Design


3. Innovation Management and Organization Theory Perspectives


Ewenstein, B. and Whyte, J. K. (forthcoming) 'Beyond words: aesthetic knowledge and knowing in organizational contexts', Organisation Studies. (JW)


Normann, R. (2001) Reframing Business: When the map changes the business landscape, Wiley. (RR)


4. Industry, Consultancy, and Government Reports


Design Council (2006) RED paper Transformation Design

Lombardi, Victor (blog) http://www.noisebetweenstations.com (MV)

McIntyre, Amanda (2004) Improving Public Services, CBI Publications (CD)


www.servicedesign.org (CD)

http://www.demos.co.uk/files/journeytotheinterface.pdf (LK, RR)

5. Science and Technology Studies


